



GRAVITY CRANE SERVICES

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10/6/2011

Scope Business Imaging
80 Hasler Road
Osborne Park 6017

RE: Recent supply and commissioning of Konica Minolta C280 Digital System

Dear Dennis,

Please pass on our thanks to your sales and support team in relation to the recent supply of our new C280 System.

From the time of initial contact with Nick Heslip through to our post-delivery training session your staff has conducted themselves in a professional and efficient manner.

We purchased this machine after having had the same model in use at our Port Hedland Operation for the past twelve months.

We have one final training session on the use of the machine scheduled for about one month's time and hope by this time we will be confident in using the machine to its fullest capabilities.

We will be in contact with you as the time approaches for the machine to be serviced and re-stocked and look forward to trouble free operation until that time.

Yours sincerely

Stephen Lazenby
Business Development Manager
Gravity Crane Services

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COMMITTED - SAFE - RELIABLE