



June 27, 2007

To Whom It May Concern

Scope Business Imaging has been our preferred supplier of photocopiers since commencement of the school at Warnbro in 1997. We currently have four digital copiers, a colour copier and a fax machine supplied and serviced by Scope.

Our essential criteria is for copier reliability and a minimal downtime on all machines and for a rapid turnaround on service response . Scope Business Imaging have maintained a 2 hour turnaround time for callouts for our Warnbro campus and a 2.5 hour turnaround for our Halls Head campus. We have at all times been more than happy with the performance of all machines in place and the level of total of customer service provided by Scope Scope Business Imaging has proven itself to be a very reliable and responsive company to deal with.

We have been very impressed with the ethical and professional manner in which Scope Business Imaging conducts itself. Our Product Consultant, Sara Lyon, has developed an excellent knowledge of our total business needs and has assisted us in determining an optimal total solution for us and we are very impressed with Sara's technical knowledge of the Konica Minolta product range.

I have no hesitation in recommending Scope Business Imaging Perth.

Yours sincerely

Ron Peckitt
College Business Manager

Living Waters Lutheran College, with campuses at Warnbro and Halls Head, Western Australia
PO Box 997, Rockingham WA 6968; Telephone (08) 9593 1211; Facsimile (08) 9593 6010; www.livingwaters.wa.edu.au

Celebrating a decade of care