



# HALE SCHOOL

8 September 2011

Nick Heslip  
Sales Manager  
Scope Business Imaging  
80 Hasler Road  
Osborne Park WA 6017

Dear Mr Heslip

I have been a customer of Scope Business Imaging for over 10 years now and I am very comfortable with the renewal of our association with Scope this year.

The professionalism of the staff – Tony, Neil and Dee to name a few, always attend to my needs immediately (or within 2 hours!). When my machines require a service, the technicians are well presented, polite, knowledgeable and well trained.

As Scope Business Imaging is a Perth based company, when I call for supplies or service, they know who I am and where Hale School is situated. I don't have to deal with a call centre in the eastern states who has to check every detail with me before I can tell them my reason for calling. I consider this very important and time saving, especially when my copy centre is very busy.

Regards

Sally Leonhardt